



**FOR IMMEDIATE RELEASE**

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## **Full-Service Wholesale VoIP Provider Announces Release of New Back Office**

**Pittsburgh, PA, July 20, 2009** – VoIP Innovations, an IP-based wholesale communication provider, has just announced the release of their upgraded, more user-friendly back office design.

VoIP Innovations still offers the same robust web management tools, complete with a comprehensive suite of reports, functions, and information. Now we're featuring a new look and much more added features, designed for a seamless user experience:

- A shopping cart for ordering DID's - just pick and click. Local and toll-free DIDs can be selected in several ways: by NPA, state and rate center.
- Update administrative, billing, porting, and ticket contacts in real-time, 24x7.
- Make a payment, submit a billing dispute, view you transactions and view your packages and pricing

Screen shots of the new back office are available at [VoIPInnovations.com/backoffice.html](http://VoIPInnovations.com/backoffice.html)

As a well-known innovator in the VoIP industry, VoIP Innovations' robust network is one of the industry's most extensive carrier-grade networks. DID coverage is available in over 7,000 rates centers across the US 48 contiguous states, and now outbound (termination) service has expanded to global reach.

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## **About VoIP Innovations**

Located in Pittsburgh, PA, VoIP Innovations is an IP-based wholesale communication provider that understands the complexities of the industry and has shaped their model with the goal to make it as easy as possible for their clients to conduct business. VoIP Innovations' dedicated and experienced staff bring over 20 years of experience in the telecommunications industry, pioneering the early days in the retail ISP and network service business at the forefront of VoIP development.

VoIP Innovations proudly boasts one of the industry's most extensive foot print with full-redundancy for connectivity reliability. Wholesale VoIP suite offerings include US Inbound and toll-free (origination), US and International Outbound (termination), local and toll-free DIDs, and added services such as CNAM, enhanced 911 services, 411, and local number portability.

For more information, visit [VoIPInnovations.com](http://VoIPInnovations.com) or call 877.478.6471.

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